SYLLABI OF COURSES FOR DIPLOMA PROGRAMME IN MODERN OFFICE PRACTICES LEVEL I-V, FOR BTE GOA 48

- George CS "Management in Industry" (PHI)
 Mundel ME : "Motion and Time study" (PHI)
 Starr MK : "Production Management System" (DUD) (PHI)
- McCormick :"Human Factors Engineering" (McGraw Hill)
- Koepke CA: "Plant Production Control" (Wiley)
 Deshpande AS: "Factory Management" (VORA)
 Starr & Miller: "Inventory Control" (PHI)

- Morgan, etc : "Human Engineering Guide" (McGraw Hill)

Teaching	Progressive			Examination Schedule (Marks)							
Lectures	Practical	Credits	Asse	Assessment Theory 5 3 Hrs 100		Theory		1	Practical Ex.		Total
4	-	4	25			00	-		125		
Pre-requisite		Source	Semester		The	ory	Test	Total		PR	Gr Tota
NIL		MOP			75		25	100	\$ 25	-	125

RATIONALE: Through this course, students are to be made aware about various problems in personnel management area and how to solve procedures.

COURSE CONTENT	Hrs	Mks
L. NATURE OF PERSONNEL MANAGEMENT Concept, Scope and functions, Challenges	10	15
2. HUMAN RESOURCES DEVELOPMENT Man power planning, Recruitment & selection test and procedures, Induction and training, In-house training, Performance appraisal system, (including M.B.O.), Promotion and increment policy, Career planning, Vocational Guidance, Human Engineering.	20	25
3. COMPENSATION Factors affecting compensation, Wage Policy and wage Boards, Job Evaluation & work measurement, Grade fixation and routing, Relating wages with price index, Perquisites, voluntary retirement scheme.	12	20 20
4. PERSONNEL PROBLEMS Absenteeism and employee turnover, Enforcement of Discipline, Disciplinary action, Procedure, domestic Enquiry & Role of enquiry officer, Standing orders, Major and minor penalties, Health and safety.	10	20
5. RECORDS & DOCUMENTS Maintenance of service files, Drafting of charge sheet, Suspension orders Orders of Punishment, Enquiry Report, Model standing orders, Drafting recruitment Advertisement, Appointment letters, Bond of service, Wage and Salary records, E.S.I./P.F./Gratuity/ Pension and Bonus.		
Total	64	100

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- NO1E: Short answer type questions shart be asked, Adequate F
 REFERENCE BOOKS
 Megginson: "Personnel & Human Resources Adm." (IRWIN)
 Flippo: "Principles Of Personnel Management" (McGraw Hill)
 Mamoria: "Personnel management"

HUMAN RESOURCE & CURRICULUM DEVELOPMENT CELL, D-RECTORATE OF TECHNICAL EDUCATION, GOA 107-2000